

FOUNDED 1860 INCORPORATED BY ROYAL CHARTER 1910 AND 1960

**THE ROYAL INSTITUTION OF NAVAL ARCHITECTS  
LONDON BRANCH**

Honorary Secretary.: Ms. Lourdes Elona-Lilley (Nina), FRINA

Phone: +44 7479 639770

Email: [london.rina44@gmail.com](mailto:london.rina44@gmail.com)



***TUESDAY, 19 SEPTEMBER 2017***

**"CRISIS COMMUNICATIONS: STORIES  
FROM WHEN EVERYTHING  
ELSE IS GOING WRONG"**

BY

**DUSTIN ENO, MSc.**  
COO & CRISIS RESPONSE MANAGER,  
NAVIGATE RESPONSE

*Meeting to be held at*

***Lloyds Register, 71 Fenchurch Street, London, EC3M 4BS***

*At 17:45 for 18:15 hours (duration approximately 1 hour)*

If the average person can name a ship, it's probably because it sank.

Crisis communications works to keep vessels off the list of ships you've heard of. From hijackings to oil spills, the maritime industry must do more to communicate with its ultimate stakeholders -the general public.

**ALL ARE WELCOME**

Continuing Professional Development (CPD) Certificates will be available at the end of the meeting for all attendees, if requested in advance.

**DUE TO LIMITED CAPACITY OF THE LR AUDITORIUM, PRE-BOOKING IS ESSENTIAL TO SECURE A PLACE. PREFERENCE WILL BE GIVEN TO THOSE WHO HAVE REGISTERED.**

**PLEASE CONTACT THE HONORARY SECRETARY FOR BOOKINGS AND ADVISE IF A CONTINUING PROFESSIONAL DEVELOPMENT (CPD) CERTIFICATE IS ALSO REQUIRED.**